

CHUCK SCHAUB
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Former MVA Chief Investigator

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BEST PRACTICE CONSULTING SERVICES

ASSIST DEALERS:
➤ MVA COMPLAINTS: CONSUMER ISSUES
MVA ISSUES
➤ VIOLATION OF DEALER LICENSING LAWS
➤ ACHIEVE COMPLIANCE WITH MD VEHICLE LAW AND AGENCY REGULATIONS
➤ ESTABLISH A POSITIVE RAPPORT WITH MVA INVESTIGATIVE AND DEALER LICENSING STAFF
MVA ISSUES INVOLVING:
➤ LATE TITLING
➤ SPOT DELIVERIES
➤ DAMAGE DISCLOSURE
➤ RECORD KEEPING
➤ CONTENTS OF VEHICLE SALES CONTRACT
➤ DEALER PROCESSING CHARGES
➤ ODOMETER FRAUD
➤ DEALER LICENSE
➤ SALESMAN LICENSE
➤ RENEWAL LICENSE
➤ CHANGE OF LOCATION
➤ CHANGE OF OFFICERS (OWNERSHIP)
➤ LOCATION AND SERVICE REQUIREMENTS
➤ DEALER BONDS
➤ WARRANTY ISSUES: EXPRESSED OR IMPLIED
➤ FTC BUYERS GUIDE
AUDITING:
➤ PROVIDE ANY OR ALL OF THE FOLLOWING:
REVIEW OF PREVIOUS AUDIT AND CRITIQUE
EDUCATION ON AUDIT PROCESS
MIRROR AN ACTUAL AUDIT
➤ AUDIT WILL CONTAIN:
REVIEW OF TEMPORARY REGISTRATIONS ISSUED BY DEALER
IDENTIFICATION AND EXAMINATION OF TITLE APPLICATIONS
EXAMINATION OF RECORDS SUPPORTING TRANSACTIONS SHOWN ON TEMPORARY REGISTRATIONS, ERT TRANSACTIONS AND OTHER VEHICLE SALES
EVALUATION OF SECURITY OF TEMPORARY REGISTRATIONS, TAGS AND STICKERS

FEES:

MEMBERS OF MIADA.....\$100.00 PER HOUR
 MEMBERS OF MADA.....\$100.00 PER HOUR
 NON-MEMBERS OF MIADA.....\$125.00 PER HOUR
 TRAVEL TIME.....\$ 50.00 PER HOUR